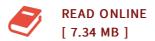




## de LAllemagne (1)

By-

RareBooksClub. Paperback. Book Condition: New. This item is printed on demand. Paperback. 40 pages. Original publisher: Washington: U. S. G. P. O., 2009. LC Number: HJ2051. 066 2009 OCLC Number: (OCoLC)317566813 Subject: United States --Appropriations and expenditures, 2009. Excerpt: . . . P E R F O R M ANCEMEASURESEmployee Survey, and numerous hospital-based Forest Service surveys. Customer Service Pledge SSA uses several different instruments to ask customers what is important to them and how Visitors will always be welcomed with well SSA is doing. These include: prompt and courteous service. regional and local customer comment Our offices, worksites, and visitor cards, centers will open at times convenient to our customers. national Office of the Inspector General customer satisfaction surveys, Customers will receive the services and courtesy self-assessment surveys, information they request, or we will explain why we cannot meet the exit and entrance surveys, and request. customer focus groups. Customers will be fully informed of the procedures required for grants, USAA not only uses repeated written agreements, contracts, and permits; and surveys, customer meetings, and focus groups, we will respond in a timely manner. but...



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